

Warranty Statements

Other BMW NA Motorcycle Limited Warranties

Original Motorcycle Parts and Accessories

Limited Warranty — Original BMW Motorcycle Parts

Sold On or After April 1, 2003

BMW of North America warrants Original BMW Parts, and Original Remanufactured BMW Parts, imported by BMW of North America and installed by an authorized BMW motorcycle dealer, purchased over the counter or by mail order from an authorized BMW motorcycle dealer, against defects in materials and workmanship for a period of 24 months without mileage limitations, commencing with the date of purchase.

Sold Before April 1, 2003

BMW of North America warrants Original BMW Parts, and Original Remanufactured BMW Parts, imported by BMW of North America and installed by an authorized BMW motorcycle dealer, purchased over the counter or by mail order from an authorized BMW motorcycle dealer, against defects in materials and workmanship for a period of 12 months without mileage limitations, commencing with the date of purchase.

BMW Special Tools

All BMW Special Tools purchased on or after January 1, 2007 are covered by a 2 year warranty from the date of purchase. This includes BMW Special Tools shipped under the Automatic Tool Shipment Program. BMW Special Tools purchased before January 1, 2007 are warranted for 6 months.

The warranty period shall commence from the date of installation on all original or original remanufactured parts installed by an authorized BMW motorcycle dealer. Warranty on parts replaced during the warranty period will remain in effect for the duration of the vehicle warranty or the replacement parts warranty, whichever is longer.

To obtain service under this warranty for parts installed by an authorized BMW motorcycle dealer, the BMW motorcycle must be presented to an authorized BMW motorcycle dealer. Upon presentation of the original repair order invoice or bill-of-sale showing the installation date and BMW part number, the dealer will repair or replace said part(s) or accessories covered by this warranty without charge for parts or labor to the customer.

To obtain service under this warranty for parts purchased over the counter or by mail order from an authorized BMW motorcycle retailer, the defective part(s) or accessories must be brought to an authorized BMW motorcycle dealer. Upon presentation of the original sales invoice showing the purchase date and BMW part number, the BMW dealer will repair or replace said part(s) or accessories covered by this warranty free of charge. This warranty does not cover labor costs for the removal or installation of the part(s) or accessories.

The decision to repair or replace said part(s) or accessories, which are found to be defective, is the sole prerogative of BMW of North America. Parts, for which replacements are made, become the property of BMW of North America.

BMW of North America makes no other express warranty on this product.

The duration of any implied warranties, including the implied warranty of merchantability, is limited to the duration of the express warranty herein contained. BMW of North America hereby excludes incidental and consequential damages, including loss of time, inconvenience, or loss of use of the vehicle for any breach of any express or implied warranty including the implied warranty of merchantability that may be applicable to this product. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty does not apply to the following:

Maintenance Services - This includes, but is not limited to, scheduled maintenance, such as oil changes, wheel balancing; mechanical adjustments or repairs which become necessary through normal wear and tear such as carburetor/ throttle body synchronization or steering bearing

adjustments; or periodic maintenance such as input, Paralever and drive shaft spline lubrications.

Batteries - Batteries that exhibit signs of neglect or overcharging.

Tires - Tires are warranted by their respective manufacturer for defects in materials and workmanship.

BMW Motorcycles Navigator -

The BMW Motorcycles Navigator is warranted by its manufacture, Garmin corporation, for defects in material and workmanship. Please refer to the warranty information in the Owner's Manual and Reference Guide of the BMW Motorcycles Navigator for further details.

Radio / Cassette / CD Player / CB Radio / Kenwood FreeTalk™ / Radio / Intercom / Headset / Cell Phone Interface / BMW Motorcycle Navigator -

Service performed by anyone other than the component manufacturer, which results in damage to the product. Any of the above described components subjected to contamination of any nature, or which is altered, defaced or removed, or which has been connected, installed, adjusted, or repaired other than in accordance with instructions furnished by BMW NA or the manufacturer of the individual component. Elimination of static or other electrical interference, external to the audio system, tape head cleaning, or adjustments. The serial number of the individual component must appear on the original sale document.

Maintenance Items - This includes, but is not limited to, scheduled maintenance, such as oil changes, wheel balancing; mechanical adjustments or repairs that become necessary through normal wear and tear such as throttle body synchronization, poly V-belt adjustment and/or replacement or steering head bearing adjustment; or periodic maintenance such as rear drive chain or drive belt adjustments.

Service & Wear Items - This includes, but is not limited to, the replacement of brake pads, linings and rotor assemblies, clutch plates, rear drive chain and sprockets, rear drive belt and belt wheels,

spring strut dampers, steering head dampers, steering head, wheel and swing arm bearings and ball joints, incandescent bulbs, fuses, control cables, exhaust pipes and mufflers for discoloration of finish and rubber items such as hand grips, heated hand grips, foot rests, foot shift and control cable shields.

Lack of Service - This includes, but is not limited to, damage attributable to failure to perform maintenance services at the specified intervals or in accordance with the instructions in the Rider's Manual and/or Service & Technical booklet and/or this booklet. Proof must be provided either by a paid invoice copy or filling in the appropriate boxes in the Service & Technical booklet.

Damage - This includes, but is not limited to, damage resulting from negligence, improper treatment, accidents or improper accident damage repairs, corrosion from road salts, battery acid, cleaning agents, environmental influences, or treatment contrary to the Riders Manual or Service & Technical booklet.

Non-BMW Parts - Damage to a component or assembly due to the installation of replacement parts with specifications that differ in any material respect from Original BMW Parts.

Towing - Note: Limited towing assistance is available through the BMW Motorcycle Roadside Assistance Plan.

The warranty shall be null and void if:

- 1. The motorcycle is used in any competitive events.**
- 2. The motorcycle has been declared a total loss or sold for salvage purposes.**
- 3. If the Vehicle Identification Number has been altered or cannot be read.**
- 4. Any performance accessories or components attached to the vehicle alters the original engineering and/or operating specifications which results or may result in damage to other original components.**

Note: If the New Motorcycle Warranty is in effect at the time of replacement, the claim should be submitted under the New Motorcycle Warranty (i.e., in DCS select claim type: Vehicle Warranty/1). For Special Tool claims, see [Special Tools](#) WPPM-5.